



Create The Earth Museum Price Plan, Refund Policy and Trouble-Shooting

Price Plan

		Free Trial	Starter Offer	Non-Discounted
Basic	Unlimited Explorers Basic template Image media only 1 GB storage Individual User	7 days free trial	£16 + VAT per annum. Single annual payment.	£26 + VAT per annum, or £2.60 per month + VAT.

Cancellation and Refund Policy

You can cancel your subscription at anytime via our cancellation link in the billing section of your dashboard on Create The Earth Museum. If you cancel within the first 7 days of subscription you can request a full refund by contacting our technical support at webdeveloper@theearthmuseum.co.uk

After 90 days of your cancellation, your account and all your information will be permanently deleted, and you won't be able to retrieve your information. During those 90 days the content remains subject to The Earth Museum's Terms of Use and Privacy Policy and is not accessible to other people using The Earth Museum.

This cancellation and refund policy doesn't affect any additional rights you may have under applicable law.

Trouble-shooting

If you have any issues using Create The Earth Museum please contact technical support – webdeveloper@theearthmuseum.co.uk